

PAQS Entertainment Party Bus

Terms and Conditions

PAQS Entertainment reserves the right to change and update our Terms and Conditions at any time without notice.

The terms “we”, “us”, and “PAQS” refer to PAQS Entertainment Party Bus, and/or affiliates, and “you” refers to the customer.

DEPOSIT POLICY:

Your deposit is **NON-REFUNDABLE** if you cancel your reservation for any reason at any time. A deposit in the amount of 200-300.00 is due upon reserving the party bus depending on hours of rental.

CANCELLATION POLICY:

If you cancel your reservation for any reason, at any time, you forfeit your deposit. If you cancel within 72 hours of your event, you forfeit your deposit **AND** your credit card will be charged the full amount of your booking. You agree to accept the party bus upon arrival "as is". If you refuse the party bus upon arrival under any circumstances, you forfeit your deposit.

NON-PROM CHARTERS -- In the event you cancel your reservation within 72 hours of your scheduled pick-up time, you forfeit your deposit and you will be charged the **FULL** rental fee.

PROM CHARTERS -- Should you cancel your reservation within 30 days of your scheduled rental time, you forfeit your deposit and you will be charged the **FULL** amount of your rental fee.

PAQS Entertainment Party Bus may cancel your reservation if your credit/debit card is invalid and/or you cannot be reached by phone or email to secure funds to cover your rental.

In the case of inclement weather (snow, ice, hail, etc.) where the roads are impassible, we will not jeopardize the safety of our client's, the driver, or the bus and your reservation will be terminated or postponed, whichever applies. You will receive your deposit & any and all monies put towards your reservation.

PAYMENT POLICY:

PAQS Entertainment Party Bus accepts visa and master credit and debit cards and checks as a form of payment. The full balance of your rental is due within **2 days** of your scheduled charter event if you are paying by credit card. If paying by check, the full payment must be received **14 days** before your scheduled rental event. Failure to pay final payment as stated above will result in you forfeiting your deposit.

RENTAL AGREEMENT

ALCOHOL POLICY:

Underage drinking is strictly **prohibited**. PAQS Entertainment Party Bus does **NOT** provide alcohol to anyone less than 21 years of age, nor do we permit consumption or possession of alcohol by anyone less than 21 years of age. Possession or use of alcohol by anyone underage of any kind by anyone on our bus MAY result in immediate termination or interruption of the charter. Our staff will be checking ID's to insure all guests on the bus are 21 years of age or older. All identification must be valid and current. If a guest does not have a valid and current ID, he/she will not be allowed to enter the bus.

SMOKING POLICY:

SMOKING IS STRICTLY PROHIBITED IN PARTY BUS. The **customer/renter** will be charged **\$350.00** in the event any attempt to smoke anything on the bus.

RULES OF CONDUCT

1. **Underage Drinking** -- Underage drinking is strictly prohibited.
2. **Illegal Drugs** -- We do NOT permit illegal drugs on our buses. Possession or use of illegal drugs by anyone on our bus will result in immediate termination of the reservation. The driver has the authority to check coats and bags brought onto our buses for such purposes.
3. **Weapons** -- We do NOT permit weapons of any kind on our buses. Possession or use of weapons of any kind by anyone on our bus will result in immediate termination of the reservation. The driver has the authority to check coats and bags brought onto our buses for such purposes.
4. **Body Parts Out Window(s)** -- We do NOT permit guests on our bus to extend any part of their bodies outside the windows of the bus or to throw any objects from the bus.
5. **Liability** -- Enter at you own risk. We will not be held responsible or liable for injuries caused by or due to stairs coming on or off the bus, fog machine, loud music, slippery floors, glass breakage, insufficient lighting, effects lighting, motion of the bus, or any conditions existing in the interior or on the exterior part of the vehicle which may cause harm or injury. We urge all guests to remain seated and hold on to the safety rails while the bus is moving to avoid injury. **Renter and guests will follow the maximum passenger recommendation and not exceed it and guess will sit on the provided seats and not counter space or seat arms.** All injuries must be reported to the driver immediately in order to get proper medical attention. You may be asked to fill out an accident report form with the proper authorities. All medical emergencies will be the sole financial responsibility of the client or injured guest and continuance of your reservation will be at the sole discretion of the driver and the owner of the PAQS

Entertainment Party Bus. Any such incidents will **NOT** be considered as adding time to or extending your reservation and continuance or cancellation of your reservation will be at the driver & owner's discretion.

RENTAL AGREEMENT

6. **Personal Belongings** -- We recommend that all and any personal values be removed from the bus when unattended. We will not be held responsible for any lost, stolen or damage articles. It's the renter's responsibility to get any and all items off the bus that they bring on prior to the party.(i.e. cd's, dvd's, and or balloons)
7. **Bus Clean UP** -- There is a **\$150** clean up fee for excessive debris on bus. This is the discretion of the driver with approval from owner IF necessary. This includes but is not limited to food, cans, bottles, decorative items, etc.
There is a **\$300** clean-up fee for vomit, urination, blood, feces, saliva &/or any other bodily or foreign substance or matter in or on the bus. This is the discretion of the driver with approval from owner IF necessary.
8. **Liquor Bar Party Rental** -- If you are booking a full liquor bar party bus, Georgia Law prohibits you to remove or steal any alcoholic beverages or bottles off the party bus before, during, or at the end of any reservation. This includes transferring liquor thru the windows of the bus.
9. **Age Requirements** -- Renter must be **21** years of age or older. Valid identification must be provided prior to boarding the bus.
10. **Additional Time**- PAQS allows a 15 minute grace period for overages. If your reservation goes more than 15 minutes over the pre-arranged time you will be held responsible for any additional time exceeding your reservation. If over 30 minutes you will be charged for the half hour and if over more than 30 you will be charged for the full hour.
11. **Damage to Party Bus** -- You are responsible for any damages or other losses to our property resulting from the actions and/or inactions of you or your guests during your event. Should you or your guests violate any of the Rules and Regulations set forth below, you agree by signing to be responsible for payment of all fees assessed as a result of such violation, no refunds will be given, & you will be held responsible for the entire amount of your charter and your credit card will be charged for any & all damages that occurred during your party rental. **The driver and renter will walk the bus once the party returns to the final drop off location to assure there are no damages but if**

damage(s) are found it will be documented and addressed immediately and the owner(s) will be notified.

12. **Unruly Behavior** – PAQS its employees, agents and assigns have the right to refuse service to anyone at their discretion. Rentals can be cancelled if the driver feels that he/she or the passengers are unsafe. If any passenger is behaving in a disorderly, unsafe or illegal manner, the driver of the vehicle can return the group to the first point of pick up or discharge the passengers at the point where the offensive behavior occurs. In the event that PAQs is forced to cancel the rental because of behavior of passenger(s), PAQS's obligations under the charter contract will immediately become null and void, your deposit will be forfeited; and the entire trip balance will be charged to the credit card used to make the trip reservations. No refund will be made to you. PAQS, its employees, agents or assigns shall be the sole judge of the passengers' safety and condition and the appropriate measures to be taken. PAQS, its employees, agents or assigns making such determination shall not be liable for any mistake in judgment exercised in good faith.
- Do not under any circumstance distract the driver while the bus is in motion. We want you and your guests to arrive at your destination safely. You will be asked to sit in the main cabin behind the driver's cab for safety precautions.

RENTAL AGREEMENT

13. **Bus Arrives Late** -- Our party buses always make every effort to arrive on time. If the party bus does not arrive at all or is more than 30 minutes late, PAQS will make every effort to compensate you with extra, additional time free of charge or partial refund if over 30 minutes late or full refund if the party bus does not arrive UNLESS the tardiness or no show of the party bus is due to:
- a. Incorrect or insufficient information you supplied to PAQS on the information form, including, but not limited to an incorrect address or contact phone number.
 - b. Your failure to answer the contact phone number provided on the information form when the bus driver calls you to get help finding your location or gaining access to your building, apartment complex, subdivision, etc.
 - c. You are not at the address you provided when the bus arrives to pick you up.
 - d. If you agree to have the event even though the bus is more than 30 minutes late.
14. **Bus Unavailable** -- If the PAQS Entertainment Party Bus is unavailable for your desired date, PAQS will not charge your credit card for your deposit. In the event of mechanical breakdown that is repairable on site within the duration of your charter, PAQS will only be responsible for making up lost time either by offering a partial refund for the amount of time lost during the repair or by extending the time rental time equal to the time lost during the repair. If the bus cannot be repaired and the charter has to be terminated prior or during your scheduled reservation, PAQs may offer to substitute the vehicle

with another one within our fleet **IF** one is available. Your charter will may be cancelled if a substitute vehicle is not available and a full refund will be issued to you.

15. **Privacy** – PAQS respects the privacy of every individual, and understands that the privacy of the information provided to us is very important to you. We use the data gathered only to provide you with more information about our quality products and services. Any personal information will be treated in accordance with this Policy. Your information is obtained for our internal purposes only and will not be sold or shared with any unaffiliated third party other than as set forth in this Policy. We may use the information you provide to us to contact you in the future, either by phone, email, or mail, to inquire about your experience and share our current specials and promotions.

RENTAL AGREEMENT

PAQS may disclose or exchange with others information you have provided to us if we believe that the law requires us to do so or if it is necessary to protect the rights or property of PAQS.

PAQS will use reasonable precautions to keep the information disclosed to us secure and to disclose such information only to third parties we believe to be responsible. However, we are not responsible for any breach of security or for any actions of a 3rd party that may receive the information. Access to your personal information is limited to people who need it to do their job.

Date: _____

Renter's Name: (print) _____

Renter's Signature: _____

Renter's Driver License # & State _____

Billing Address: _____

Renter(s) please email or fax back the signed copy of this agreement along with a valid copy of your license or Identification. The signed agreement and a copy of your license must be in the possession of PAQS Entertainment before your scheduled pick up.

Thank you for choosing PAQS Party Bus for your entertainment needs.

Paqs Party Bus

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